

Le Sueur Living

High Water Usage Alerts Available for Your Utility Account

Our new utility billing software will provide us alerts about unusually high water usage which in turn helps us to detect any potential water leaks. We check these alerts daily.

Please ensure your utility billing account (SmartHub) is up to date with your current contact information so we can call you if a leak is detected. You can access your utility account by visiting our homepage and clicking on "Utility Billing" under Departments or direct at www.cityoflesueur.smarthub.com/Login.html.

Questions?

Please call Utility Billing at (507) 593-8316 or City Hall at (507) 665-6401.

WE WANT YOU TO JOIN CITY COUNCIL

Do you want to make a positive change in your community? Your opportunity is now.

The Le Sueur City Council has 4 seats up for election.

Each term is 4 years.



1. Submit a "Nomination Petition" to City Hall signed by 25 eligible voters (forms available online or at City Hall).
2. File an Affidavit of Candidacy with a \$2.00 registration fee.

Filing Dates: July 28 - August 11

For more information visit: www.cityoflesueur.com

Calendar At-A-Glance



City Council Meeting
Monday, August 10
 City Hall
 Council Chambers
 6:30pm

Primary Election
Tuesday, August 11
 City Hall
 Council Chambers
 7:00am-8:00pm

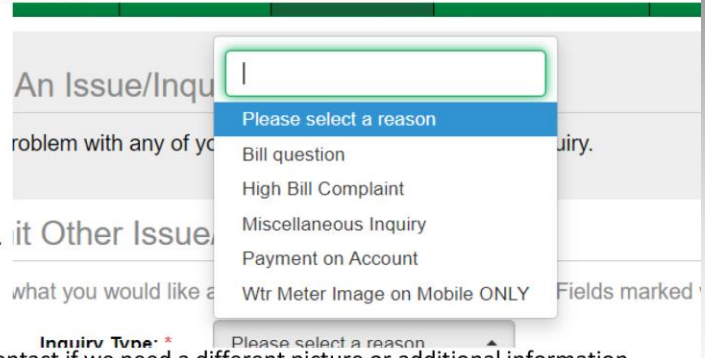
City Council Meeting
Monday, August 24
 City Hall
 Council Chambers
 6:30pm

THE CITY OF LE SUEUR IS OFFERING A ONE-TIME WATER METER CREDIT

There are 2 ways to receive a \$25 per water meter credit on your City Utility Bill.

Method 1: Log on to SmartHub: Log on to SmartHub (our online utility billing portal) on the mobile app:

1. Open and log-in to the SmartHub app on your mobile device.
2. Click on Report an Issue/Inquiry.
3. In the drop-down menu select Wtr Meter Image on Mobile ONLY.
4. Take a picture or select a picture already in your photos on your mobile device. Note: the picture must be taken from directly above the water meter with the top lid open with the water meter number showing and the reading being legible in the picture. If these items are not included the water meter picture will not be accepted.
See Example at End of Document
5. Type your phone number so we have a number to contact if we need a different picture or additional information.
6. Click the blue "Submit" button.
7. Once this picture has been processed, a credit will appear on your bill of \$25 for each water meter (potential \$50 if you have an essential and a non-essential water meter).



Method 2: Email a Picture: Send in a picture to the email address provided below. This method may take additional time to process as additional time is needed to link it to your account and place it in our filing system.

1. Take a picture of the water meter on your mobile device. Note: The picture must be taken from directly above the water meter with the top lid open with the water meter number showing and the reading being legible in the picture. If these items are not included, the water meter picture will not be accepted.
See Example at End of Document
2. Include all information from the list below so we can correctly identify your account and water meter.
 - a. Name on account (first and last)
 - b. Phone number (if we need to have you retake the picture)
 - c. Account number
 - d. Service address (this could be the same as mailing address)
 - e. Note if it is an outside (non-essential) or inside (essential) water meter. **If you have two meters – they will both be located inside of your home. We will need to know which one feeds the inside of your property and which one feeds the outside of your property (outdoor faucets).**
3. Send the email to the email address: billing@cityoflesueur.com.
4. Once this picture has been processed, a credit will appear on your bill of \$25 for each water meter (potential of \$50 if you have an essential and a non-essential water meter). **Please be sure your picture looks like the example below and the whole meter is in the picture.**

Picture Sample



Please Note:

It may take up to 2 or 3 billing cycles to see the credit(s) appear on your utility bill due to processing times. Thank you for your advance patience.